

**KENWOOD**  
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# Kenwood kMix Warranty

The benefits to you given by this warranty are in addition to other rights and remedies available to you under a law in relation to the goods or services to which this warranty relates. Please contact our team or visit the Kenwood website for further information on warranty terms. In Australia, our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. In New Zealand this warranty is additional to the conditions and guarantees of the Consumers Guarantee Act (1993). For information about how you can validly claim a warranty, go to:

**Australia:** [http://www.kenwood-australia.com/support/support\\_main.asp](http://www.kenwood-australia.com/support/support_main.asp)

**New Zealand:** [http://www.kenwood-newzealand.com/support/support\\_main.asp](http://www.kenwood-newzealand.com/support/support_main.asp)

## JOIN THE KCLUB

Kenwood KClub members enjoy a variety of special offers and benefits all year round. By joining, you can also receive the latest product news, recipes and promotional information from Kenwood.

Just register at: [www.kenwood-australia.com/kclub](http://www.kenwood-australia.com/kclub) (Australia)

or [www.kenwood-newzealand.com/kclub](http://www.kenwood-newzealand.com/kclub) (New Zealand)

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To contact a Kenwood customer service representative for further information,  
please email or call the number in your region

### Australia

P: 1800 126 659

E: [registrations@kenwood-australia.com](mailto:registrations@kenwood-australia.com)

W: [www.kenwood-australia.com](http://www.kenwood-australia.com)

De'Longhi Australia Pty Ltd

PO BOX 4540

CASULA MALL NSW 2170

### New Zealand

P: 0508 200 300

E: [registrations@kenwood-newzealand.com](mailto:registrations@kenwood-newzealand.com)

W: [www.kenwood-newzealand.com](http://www.kenwood-newzealand.com)

De'Longhi New Zealand Ltd

PO BOX 58-056 BOTANY

MANUKAU 2163



## PRODUCT REGISTRATION DETAILS

**KENWOOD**  
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Post this completed form to:

**Australia:**  
Kenwood Product Registration,  
PO Box 4540, Casula Mall, NSW, 2170

**New Zealand:**  
Kenwood Product Registration,  
PO BOX 58-056, Botany, Manukau, 2163



Or register your product online by scanning the QR Code, or by visiting:  
[www.kenwood-australia.com/registrations](http://www.kenwood-australia.com/registrations)

**Title:** Mr / Mrs / Miss / Ms  **First Name:**

**Surname:**

**Address:**

**Suburb:**  **State:**

**Postcode:**  **Telephone:**

**Date of Birth:** (Day / Month / Year)  /  /

**Income:** \$0 – \$40K  \$41 – \$80K  \$81 – \$120K  \$120K+

**Email:**

**Product Purchased:**

**Serial No.:**

**Date of Purchase:** (Day / Month / Year)  /  /

**How did you hear about Kenwood?** TV  Print  Online  Radio

**Other:** (Please specify)

**Where did you buy your Kenwood product from?**

Myer  David Jones  Harvey Norman  The Good Guys

**Other:** (Please specify)

**How many Kenwood products do you now own?**

**Would you buy another Kenwood product or recommend a friend to?** Yes  No

**Reason:**

Thank you for registering

Leaving your product unregistered does not impact upon your warranty rights.

## Warranty Information

Thank you for purchasing this Kenwood product. Your product is warranted against faults and manufacture when used in normal domestic use for the period stated below. In non-domestic use Kenwood limits the voluntary warranty to 6 months.

We undertake to repair or replace this product at no charge if found to be defective due to a manufacturing fault during the warranty period. This warranty excludes damage caused by misuse, neglect, shipping accident, incorrect installation, or work carried out by anyone other than an authorised Kenwood After-Sales Service Representative.

**PLEASE KEEP YOUR RECEIPT AS THIS WILL AUTHENTICATE YOUR WARRANTY.**

CATEGORY	SUB CATEGORY	WARRANTY
Food Preparation	Stand Mixers*	1 Year
	Food Processors	1 Year
	Hand Blenders	1 Year
	Bench Blenders	1 Year
	Hand Mixers	1 Year
	Choppers	1 Year
	Citrus Juicers/Presses	1 Year

Kitchen Electrical	Kettles	1 Year
	Toasters	1 Year
	Pump Coffee Machines	1 Year

Commercial Use**	All Products	6 Months
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T2 Refurbishment / Factory Seconds	All Products	6 Months
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\*5 Year Warranty on Motor

\*\*Commercial use applies when products are being utilised in a non-domestic capacity.